

Unterstützungscenter EN

PROJECT DATA

Start/Duration

22.11.2022 - 28.11.2023 The assignment period is one week.

Start weekly mondays at 9:00 o'clock for German speaking clients.

Start weekly Mondays at 13:00 for foreign speaking clients.

Participating

Beneficiaries who are capable of gainful employment upon access in the legal area of SGB II.

Goal

Participants are trained in the entry of the applicant data in the job exchange and the application process.

CONTACT

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CONTENTS

Introduction to the Support Center - mandatory

Explanation of the support center, introduction to the use of the Equipment for self research, individual and group work, etc. Coordination of the individual training plan.

Training module 1

Rights and duties of persons entitled to benefits who are capable of working Explanation of the principles of demanding and promoting, translation of the the advantages of no longer needing assistance, how to present and communicate (FbW, VB, EGZ etc.), reasonableness according to § 10 SGBII.

Training module 2

Dealing with the "jobcenter.digital" service

Benefit translation of online communication with the e-service offer of the BA, knowledge transfer on the possibilities of use (WBA, VÄM, mailbox service, submission of documents), support with the initial registration or with the renewed or re-activation of personal access, presentation of the Jobcenter App as a communication tool Jobcenter app as a communication tool, practical applications

Training module 3

Entry of applicant data in the job exchange

Assisted entry into the job board with the following minimum standards:

- The job application contains at least two job titles
- The CV has no gaps from school attendance onwards
- Any professional experience in the CV min. one indication of the type
- The text of the advertisement has been written
- The participants know target-oriented possibilities for job search
- Information on mobility and driving license are included

	Training module 4
	Individual assistance for complet
	and timely submission of

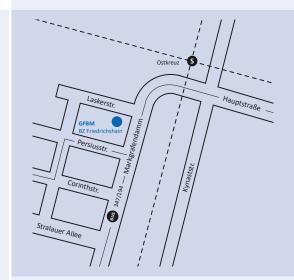
applications

Training module 5

Information on social networks and counseling facilities, general and individual information

Situational coaching module - optional

Situational individual coaching in addition to the five training modules



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Certified by:



